



# Standard Peer-to-Peer Hardware Specifications

## Supported Operating Systems:

- Windows 2000 Professional (Service Pack 6a)
- Windows XP Professional (Service Pack 3)
- Windows Vista Ultimate Edition (Service Pack 1)
- Windows Vista Business Edition (Service Pack 1)

## Non-Supported Operating Systems:

- Apple Macintosh computers are **NOT SUPPORTED**
- Windows 95
- Windows 98
- Windows Millennium
- Windows XP Home
- Windows Vista Home Basic
- Windows Vista Home Premium
- SalonBiz/SpaBiz **DOES NOT** support any 64bit edition operating systems. This includes but is not limited to the following:
  - Windows XP Professional x64
  - Windows Vista Home Basic x64
  - Windows Vista Home Premium x64
  - Windows Vista Business x64
  - Windows Vista Ultimate x64

## Internet Access:

- Permanent broadband (DSL, Cable, T1) Internet connection with a public IP address. Internet bandwidth needed should be calculated on needing 50kb per workstation and printer.
  - ❖ A public Static IP address **IS REQUIRED** for Credit Card Integration and/or WebBiz
- Router **MUST** be capable of port address translation and port forwarding multiple incoming ports to multiple LAN printers.
- Wireless networks are **NOT** supported in a Peer-to-Peer network.

## Minimum Computer Specifications:

- 2.0 GHZ Processor or Greater
- 1 GB RAM or Greater (*2 GB RAM or Greater is Highly Recommended for Windows Vista*)
- 60 GB 7200 RPM Hard Drive or Greater
- CD or DVD Drive
- 1024x768 Resolution Capable 32-bit color monitor
- 100 MB Ethernet connection with switched network environment

## Supported Hardware:

### Receipt Printers

- Epson TM-T88IV-8981 Ethernet Thermal Receipt Printer (MFR #: C31C636325)
  - ❖ This printer **MUST** be used in combination with our supported router or a router capable of port forwarding and port address translation. An USB version of this printer is available **ONLY** by request.



#### Document Printers

- Hewlett Packard LaserJet P2055DN (MFR #: CE459A#ABA)
- Hewlett Packard LaserJet P1505N (MFR #: CB413A#ABA)
- Hewlett Packard Officejet J6480 All-In-One (MFR #: CB029A#ABA)

#### Print Servers:

- Hewlett Packard Jetdirect 170x Parallel Print Server (MFR #: J3258G#ABA)
- D-Link Ethernet Parallel Print Server (MFR #: DP-301P+)
- D-Link Ethernet USB Print Server (MFR #: DP-301U)

#### Routers:

- D-Link Ethernet Broadband Router (MFR #: EBR-2310)
- D-Link RangeBooster G Wireless Router (MFR #: WBR-2310)
  - ❖ *Wireless networks are **NOT** supported in a Peer-to-Peer network.*
  - ❖ *Routers capable of dual Internet connections available only upon request.*



## Neill Technologies Hardware Return Policy

### **Refusals:**

Refusals will be assessed a fifteen percent **(15%)** restocking fee plus the difference between current market cost and the cost at invoice date, in addition to all freight and insurance charges.

### **Discrepancies:**

You have ten **(10)** days from receipt of an item to notify Neill Technologies of any discrepancies between what was ordered and what was actually shipped. Neill Technologies is not responsible for any discrepancies after **(10)** days.

### **Non-Defective Returns:**

Fifteen **(15)** days from the date of receipt, Neill Technologies will allow customers to return the item in its original condition for a full refund. After fifteen **(15)** days Neill Technologies will not accept returns and repair or replacement is direct through the manufacturer. **The product must be returned with all materials, boxes, manuals, cables, etc. that were originally shipped.** No returns will be accepted if the manufacturer's box and/or packaging material is missing. **Neill Technologies will only accept returns that are 100% complete and in new condition.** Item(s) not returned in complete original packaging will result in refusal. All returns are inspected upon receipt. This process may take a couple of weeks. Please allow 2-4 weeks from the return date for credit to be applied.

### **DOA/Defective Returns:**

Item(s) found to be defective out-of-the-box may be returned for replacement within ten **(10)** days of receipt. Item(s) that are not supported are not considered DOA/Defective. **The item must be returned with all materials, boxes, manuals, cables, etc. that were originally shipped.** Upon return the item will be tested. If the item is found to not be defective a return fee of up to **10%** of the purchase price may apply. Past the allotted DOA period, the manufacturer's warranty takes effect and they must be contacted directly. All warranties are carried directly through the manufacturer. Neill Technologies may be contacted to request manufacturer contact information if needed.

### **Return Freight:**

Neill Technologies will, for ten **(10)** days from date of receipt, return RMAs using the same shipment method as the original invoice at no cost to the customer. After ten **(10)** days, Neill Technologies will return all RMAs via UPS Ground Service at no cost to the customer. Customers wishing to use other methods of shipment will be responsible for all freight charges.

### **Change and Errors:**

Prices, specifications, terms, and conditions are subject to change without notice. Neill Technologies is not responsible for errors in pricing and text in this policy.